



EXPRESSING APPRECIATION TO ROLAND RIVERA UPON HIS RETIREMENT

WHEREAS, Roland Rivera began his career with the City of Palo Alto on July 2, 2001 and has provided exemplary service throughout his 21-year tenure; and

WHEREAS, Roland Rivera has enthusiastically served the citizens of Palo Alto for over two decades supporting Planning and Development Services and leading the department-wide transition of data and technology efforts; and

WHEREAS, Roland Rivera began as an associate planner supporting Long Range Planning for almost 18 years and contributed to the development and adoption of three City Housing Elements and one Comprehensive Plan Update; and

WHEREAS, Roland Rivera developed the City of Palo Alto GIS Parcel Report and was awarded the 2007 Innovative Use of Technology Award; and

WHEREAS, Roland Rivera implemented BuildingEye and the 311 CRM System to further customer service; and

WHEREAS, Roland Rivera built the DATA group within Planning and Development Services and has mentored and trained a knowledgeable and reliable team; and

WHEREAS, Roland Rivera was instrumental to providing continuity of services to the planning and development community through the implementation of the Online Permit System at the start of the pandemic; and

WHEREAS, Roland Rivera is recognized by his peers and City staff for being a dedicated, knowledgeable, conscientious, dependable, and supportive team member.

NOW, THEREFORE, LET IT BE RESOLVED, that the City of Palo Alto hereby gratefully records and extends its sincere appreciation to Roland Rivera for his dedication and excellent services rendered to the City.

PRESENTED: March 6, 2023

Lydia Kou Mayor